

AMENDMENTS TO THE SPECIFICATION:

On page 1, after the title and before the first heading of the specification, please insert the following new heading:

BACKGROUND

Please replace the heading on page 1, line 3 with the following amended heading:

1. Technical Field

Please delete the heading on page 1, line 8 in its entirety and insert therefor the following new heading:

2. Related Art

Please delete the heading on page 2, line 8 in its entirety and insert therefor the following new heading:

SUMMARY

Please replace the paragraph beginning on page 2, line 9 with the following amended paragraph:

The present invention-exemplary embodiment addresses the above by providing an interactive dialogue engine and method which allows for the use of multiple input and/or output modalities, thereby allowing for a richer communication experience on the part of the user. Various properties of the modalities are stored in a modality store, and the properties can be used to perform various different processing which affect how a dialogue with a user proceeds.

Please replace the paragraph beginning on page 4, line 6 with the following amended paragraph:

Moreover the ~~invention-exemplary embodiment~~ further provides An interactive dialogue method comprising:

receiving input responses at least one or more input ports;

processing the input responses received at one or more of said input ports to determine the semantic meaning thereof; and

determining a suitable output prompt to be output from an output port in response to a received input response

wherein said input ports are respectively arranged to receive input responses of different types; the method further comprising:

storing input and output data indicative of one or more properties of the input and output ports and/or the input responses and output prompts communicated therethrough.

Please delete the heading on page 4, line 26 in its entirety and insert therefor the following new heading:

BRIEF DESCRIPTION OF THE DRAWINGS

Please delete the heading on page 5, line 23 in its entirety and insert therefor the following new heading:

DETAILED DESCRIPTION OF EXEMPLARY EMBODIMENTS

Before the listing of the claims, at the top of page 29 of the specification, please delete the word “CLAIMS” and insert therefor --WHAT IS CLAIMED IS:--